

PRIVACY POLICY - CUSTOMERS, SUPPLIERS, COOPERATION PARTNERS

1. RESPONSIBLE FOR PERSONAL DATA

Trio Nexø A/S

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Phone: 5649 2848

Manager of personal data: Ingvard Munch-Kure

2. GENERAL

We are a company committed to protecting the confidentiality, integrity and availability of our customers, suppliers and partners information, including personal data, cf. the Personal Data Act of May 25, 2018.

We work exclusively with data, including personally identifiable data that is relevant for the company's duties. The typical information we want is company name, if applicable contact person, address, telephone number, VAT no. and e-mail addr.

3. DATA COLLECTION AND PROCESSING

We collect, process and record data about our customers, suppliers and collaborators. This may also include data about employees at our customers, suppliers and collaborators.

We only record the personal data necessary in order to comply with the agreed services and contracts, comply with applicable laws and standards, and be able to collect receivables / pay for services, including personal data as mentioned under general.

4. DISCLOSURE OF INFORMATION

We register customers, suppliers, partners, etc. which may be passed on to third parties. This may include system vendors, accountants and advisors, public authorities and others to the extent that we are committed on an agreed task / legal requirement.

When we use a supplier or partner as a data processor, we enter into a written agreement with the supplier regarding the data processing that can ensure that the necessary security for the protection of the information is in place, if required.

We do not disclose personal data to third parties in General.

5. DELETE POLICY

We only store data when it is legally required or necessary to perform our duties. We keep information that may be required for a later documentation requirement as long as we consider it necessary. Information will be deleted at the earliest when this can be done legally, but usually no later than 5 years + current year after the end of the customer relationship.

6. SECURITY OF PROCESSING

We have implemented measure to secure all data, we have registered including customer and personal data as well as other confidential information. We will periodically conduct an internal review of the effectiveness and compliance of the implemented policies and security measures.

Our privacy policy may be changed, however, we do not limit your rights under this privacy policy. Any significant changes to this will be announced by website, letter or email.

7. THE REGISTERED RIGHTS

The data protection regulation gives you as registered certain rights in relation to the data controller. These rights include:

- Access to and correct / change / delete your personal data

If we process information about you based on your consent, you always have the right to revoke your consent, however, we have certain legal obligations which we must comply.

8. COMPLAINT

If you would like to complain about us, we will be pleased to be contacted using the contact details mentioned in section 1.

We may reject requests that are unreasonably repetitive, require disproportionate technical intervention (such as developing a new system), affecting the protection of other people's personal information.

If you wish to make use of your rights to data contained in the company, please contact us via the contact details mentioned in section 1.

If we receive formal written complaints, we will contact the sender to follow up on the complaint. We cooperate with the relevant regulatory authorities, for example Data Protection, to resolve complaints about the transfer of personal data that we can not solve directly with our users.

However, you are also always entitled to appeal to the Data Inspectorate

(<https://www.datatilsynet.dk/borger/klage-til-datatilsynet/>)